

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL039001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____	(X3) DATE SURVEY COMPLETED R 05/06/2016
NAME OF PROVIDER OR SUPPLIER HERITAGE MEADOWS LONG TERM CARE FAC		STREET ADDRESS, CITY, STATE, ZIP CODE 6659 PRIVATE SCHOOL ROAD OXFORD, NC 27565		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{C 000}	Initial Comments Report of a Construction Section Follow-up Survey by Chris Sluder and Billy S. Bryant on 05/16/2016. Deficiencies were cited that will require a Plan of Correction.	{C 000}		
{C 101}	Existing Licensed Fac- No less than '71 Rules SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0301 APPLICATION OF PHYSICAL PLANT REQUIREMENTS The physical plant requirements for each adult care home shall be applied as follows: (2) Except where otherwise specified, existing licensed facilities or portions of existing licensed facilities shall meet licensure and code requirements in effect at the time of construction, change in service or bed count, addition, renovation, or alteration; however in no case shall the requirements for any licensed facility where no addition or renovation has been made, be less than those requirements found in the 1971 "Minimum and Desired Standards and Regulations" for "Homes for the Aged and Infirm", copies of which are available at the Division of Health Service Regulation at no cost; This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to meet Licensure Rule requirements in effect at the time of change of use from a School to a Home for the Aged. Findings (This is a new citation from 05/06/2016 Follow-up Survey): Records indicate this facility was originally	{C 101}		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{C 101}	Continued From page 1 constructed as a school and was first licensed as a Home for the Aged on July 1, 1981. The Home for the Aged Minimum and Desired Standards and Regulations effective January 1, 1977 (C. 3. h (1)) state all corridors shall have smoke doors and smoke partitions extending from floor to roof deck and building outer wall to outer wall at distances not to exceed 150 feet. Observation of the wall extending from the cross corridor doors up to the roof deck and outer walls revealed the partition is not sealed at the top where the wall meets at the bar joists and at the roof decking. 2. Based on observations, the facility does not meet Building Code requirements in effect at the time of alteration. Findings include: a- There is residential type wood paneling installed in the Dining Room as a wainscot. Interview with facility owner indicated this has been there at least 9 years. This wood paneling would have been factory treated to meet a Class C finish (flame spread 75 - 200) and has not been painted with a fire retardant paint or varnish to increase the flame spread rating to a minimum Class B finish (flame spread 25-75).	{C 101}		
{C 164}	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair;	{C 164}		

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{C 164}	<p>Continued From page 2</p> <p>(2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observations, the facility has not maintained the building and furnishings clean and in good repair.</p> <p>Findings from 05/06/2016:</p> <p>a- Throughout the facility, in the corridors, resident rooms, and incidental rooms, many of the lay-in ceiling tiles are stained and damaged from either previous or active roof leaks. b- In all areas of the building, the floors are dirty. The corners, behind doors, and behind furniture is built-up with dirt, dust and trash. In many areas in resident rooms, the floor tiles are scarred by the movement of furniture and do not appear to have been waxed for a long period of time. c- The finish on most of the corridor doors is scarred or scratched, and many are delaminating at the edges. d- The walls of most of the resident rooms has been repainted. There are still rooms with scarred and stained walls, places where walls have been patched and not finished with a skim coat and proper sanding and stains and scarring remains on most of the trim. e- The doors and door frames of the closets in most resident rooms are scratched and the paint is worn. The places where the hasps have been removed has been filled but has not yet been sanded smooth and ready to be painted. f- The arm chairs located in the resident rooms are typically scarred and scratched on the wood legs. g- In many resident rooms, the top surfaces of</p>	{C 164}		

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{C 164}	<p>Continued From page 3</p> <p>dressers and night stands are scarred and have water stains on them.</p> <p>The following are some specific instances of the building and furnishings in disrepair. There may be additional areas in need of improvement not listed here.</p> <p>h- In the Bathroom (shower room) across from Room 15, the following items need attention: 1- There is mildew growth in the grout on the floors and walls. 2- There are ceiling tiles missing. 3- Many of the ceramic tiles in the shower are cracked or broken and were grouted in place cracked and uneven. 4- The toilet paper holder is missing.</p> <p>i- In the Bathroom (tub room) across from Room 15, the following items need attention: 1- The corridor door is damaged and will not latch. 2- There is wall damage below the sink 3- There is a wall patch that has not been completed or a finish applied.</p> <p>j- In Room 11, the following items need attention: 1- The closet ceiling is damaged from an old leak. 2- The corridor door is scarred. 3- The ceiling tiles are cupping.</p> <p>k- In the combined Men's/Women's Bathroom, the following items need attention: 1- The silvering on the mirror is damaged. 2- The toilet Paper holder is missing.</p> <p>l- In the Women ' s Main Bathroom, the following items need attention: 1- The floors are dirty and stained. 2- There are ceiling tiles that are missing and</p>	{C 164}		

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{C 164}	Continued From page 4 there is an active roof leak. 3- There is not bathroom tissue in any of the stalls and the tissue holders are missing parts. m- In the 1st Men's/ Women's Bathroom beside the Drink Machine area, the ceramic tile is cracked and set in place uneven and cracked. n- In the 3rd Men's Women's Bathroom beside the Drink Machine Area, there is significant damage to the wall under the sink. o- In Room 1, the following items need attention: 1- The corridor door surface is damaged. 2- The wall and corners damaged beside the closets has been repaired but not finshed with a skim coat and sanding so that it is ready for painting. p- In the Dining Room, the following items need attention: 1- An abandoned floor vent has been patched with lumber and the floor is uneven and the surrounding floor tile is chipped. 2- Two chairs had the back cushion missing. q- In the Kitchen, the following items need attention: 1- The wall is damaged at the handwashing sink. 2- The floor around and under the stove and especially around the grease trap has a coating of dirt and grease. 3- In general the kitchen is in need of a deep cleaning. r- In Resident Room 3, the following items need attention: 1- The corridor door surface is damaged. s- In Resident Room 5, the following items are in	{C 164}		

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{C 164}	<p>Continued From page 5</p> <p>need of attention:</p> <p>1- The corridor door surface is damaged.</p> <p>t- In the Activity Room, the following items need attention:</p> <p>1- The floor tiles, near the wall shared by the Shower Room are damaged and stained by the mastic caused from previously standing water.</p> <p>2- The baseboard on the wall shared by the Shower Room is rotten.</p> <p>3- The ceiling tile is cupping.</p> <p>4- The wall paint is peeling.</p> <p>u- In Bathroom beside the Activity Room, the following items need attention:</p> <p>1- There are missing ceramic tiles in the shower and cracked tiles have been grouted in place cracked and uneven.</p> <p>2- Some wall damage has an uneven patch that was never sanded smooth prior to painting.</p> <p>v- In the 2nd Bathroom adjacent to the Activity Room, the following items need attention:</p> <p>1- The tile is cracked at the tub and was grouted in place cracked and uneven.</p> <p>2- There is mold and mildew present on the ceramic tile, wall, and floor.</p> <p>3- There is wall/ base damage behind the commode.</p> <p>w- In Resident Room 6, the following items need attention:</p> <p>1- One of the nightstands has a broken corner on the drawer.</p> <p>2- The wall is damaged near the window.</p> <p>x- In Resident Room 7, the following items need attention:</p> <p>1- The ceiling tiles are cupping.</p>	{C 164}		

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{C 164}	Continued From page 6 y- In Resident Room 8, the closet door has a prior repair that was never sanded smooth prior to painting. z- In Resident Room 10, the following items need attention: 1- The walls are badly stained. 2- There are patches from previous damage to the walls that have not been finished. 3- One of the closet doors has been damaged.	{C 164}		
{C 166}	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to maintain the building free of hazards. This could injure building occupants as the oxygen containers could fall over, damaging the cylinder or nozzle. Findings on 05/06/2016: a- There are oxygen bottles in Room 11/Office that are stored in the cardboard delivery cartons that will not adequately prevent them from falling over. b- In the Medical Storage room, there are oxygen bottles being stored in a racks that will not adequately prevent them from falling over.	{C 166}		

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{C 166}	Continued From page 7 3-Based on observations, the facility has failed to prevent the possibility of a person being trapped in a room with no means of exit in the event of an emergency. Findings on 05/06/2016: b- The Medical Supply Room door is equipped with a hasp and padlock. c- The Supply Closet located beside the Women's Main Bathroom is equipped with a hasp and padlock. New Findings on 05/06/2016: 4- Based on observation, the facility is not free of potential fire hazards. Findings: a- One of the dryer exhaust appears to be partially clogged as lint is collecting on the wall and floor around the dryer exhaust. b- The tubing supplying gas to the dryer has been crushed nearly flat at the connection to the dryer.	{C 166}		
{C 189}	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.	{C 189}		

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{C 189}	<p>Continued From page 8</p> <p>This Rule is not met as evidenced by:</p> <p>1- Based on observations, the facility has failed to ensure that the building is safe by not maintaining the fire resistance of the exit corridor.</p> <p>Findings on 05/06/2016:</p> <p>Observation of the corridor construction reveals masonry walls extending beyond a fire rated ceiling at approximately 10 feet and an additional fire rated ceiling at approximately 8 feet forming a protected 'tunnel'.</p> <p>a. Immediately adjacent to the North side of the cross corridor doors, the fire rated ceiling at 10 feet has an approximately 4 foot by 4 foot area damaged by an active roof leak.</p> <p>b. Immediately adjacent to the North side of the cross corridor doors, the fire rated ceiling at 8 feet has an approximately 2 foot by 2 foot area damaged by an active roof leak.</p> <p>c. At scattered locations on the north end of the corridor, the fire rated ceiling at 8 feet has approximately 4 ceiling tiles that are chipped so that they will not resist the passage of smoke.</p> <p>d. In the corridor by the laundry, the fire rated ceiling at 8 feet has a support that has come loose as evidenced by a 1/2 inch sag in the ceiling.</p> <p>e. At the corridor just outside of the Nurse area (time clock), in the ceiling at 8 feet there is a cluster of 3 or 4 ceiling tiles that are chipped so that they will not resist the passage of smoke.</p> <p>f. Immediately adjacent to the South side of the cross corridor doors, the ceiling grid is loose and the ceiling tiles are not tight fitting so that they will not resist the passage of smoke.</p>	{C 189}			

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{C 189}	<p>Continued From page 9</p> <p>2. Based on observations, the facility has failed to ensure that the building is safe by not maintaining the fire resistance of building components. This deficiency directly affect all residents by allowing the possible spread of smoke beyond the compartment of origin.</p> <p>Findings on 05/06/2016:</p> <p>a- In rooms throughout the facility, the fire-rated lay-in ceiling tiles have become damaged by moisture and are cupped (sagging) and do not maintain the fire resistance rating of the ceiling.</p> <p>b- The ceiling in the corridor and in rooms have been damaged by former and current roof leaks, compromising the fire rating of the tiles. Currently active leaks were noted by the cross corridor doors, in the Women's Gang Bathroom, The Laundry Room and at the 2nd Bath Room adjacent to the Activity Room.</p> <p>c- The corridor door to the Men's/Women's bathroom across from the Medical Records Room will not close and latch.</p> <p>d- The door to the Medical Storage Room is a hollow core wood door and not 1 3/4 solid core or equivalent.</p> <p>e- The corridor door to the Bathroom adjacent to the Activity Room does not close completely and latch unless it is slammed, then it becomes difficult to open from the corridor side.</p> <p>f- The drywall is missing on the wall in the Laundry behind the washing machines. Additionally, the washing machine outlets were not either installed with a fire resistance rated outlet box or the cavity 'wrapped' with fire resistant drywall (5/8 type X)</p> <p>3- Based on observations, the facility has failed to maintain the building electrical system safe and operating.</p>	{C 189}		

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{C 189}	<p>Continued From page 10</p> <p>Findings on 05/06/2016:</p> <p>a- In the kitchen, approximately 1/2 of the florescent bulbs were missing the protective sleeve that is required when florescent bulbs are installed over food preparation areas.</p> <p>b- In the kitchen, several of the light fixtures were not working and the lighting appeared inadequate (dim).</p> <p>c- In many Resident Rooms, the wall sconces beside the beds are not in working condition. Some are broken, have no bulbs and no shades and in some cases removed altogether leaving no light within reach of a bed.</p> <p>d- In Resident Room 20, there is a quadraplex receptacle with a broken cover plate.</p> <p>e- In the Men's Bathroom close to the fire doors, the GFCI receptacle has been painted over and will not trip when tested.</p> <p>4-Based on observations, the facility has failed to maintain the building plumbing system safe and operating.</p> <p>Findings on 05/06/2016:</p> <p>a- In the Bathroom adjacent to Resident Room 13, there is no vacuum breaker or anti-siphon device on the shower hose, which extends into the tub.</p> <p>b- In the Utility / Hopper Room, there is no vacuum breaker or anti-siphon device on the hose/ wand at the sink.</p> <p>c- At the can wash outside the kitchen, there is no vacuum breaker or anti-siphon device for the hose.</p> <p>d- In the Bathroom beside the Activity Room, the control piece to the shower controls is missing.</p> <p>e- In the 2nd Bathroom adjacent to the Activity</p>	{C 189}		

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{C 189}	Continued From page 11 Room, there is no vacuum breaker or anti-siphon device for the shower hose, which extends into the tub.	{C 189}		
C 195	Hot Water System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (d) The hot water system shall be of such size to provide an adequate supply of hot water to the kitchen, bathrooms, laundry, housekeeping closets and soil utility room. The hot water temperature at all fixtures used by residents shall be maintained at a minimum of 100 degrees F (38 degrees C) and shall not exceed 116 degrees F (46.7 degrees C). (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1. Based on observation and testing, the water temperature at fixtures used by residents was not maintained at a minimum of 100 degrees and allowed to exceed the maximum temperature of 116 degrees F. Findings on 05/06/2016: a- The temperature at the tub at the south end of the facility was measured at 94 degrees F. b- The temperature at the hand sink in the tub room at the north end of the facility was measured at 125 degrees F.	C 195		